



Annual Report 2019-2020



Darren Hughes - Chair of Rush House Board of Trustees

The past few months have been some of the most incredibly difficult for anyone in an entire generation. A moment in history that people will no doubt be discussing for many, many years to come. Throughout this time the services provided by Rush have continued to be delivered as our staff changed and adapted to the new reality. Our staff have risen to the challenge and achieved incredible work for the young people of our community under exceedingly difficult circumstances for which I'm most grateful. I'd like to, on behalf of the Directors, pay tribute to our staff but, in particular, to Rachael Wilson, our fantastic CEO, whose leadership throughout this time has kept the ship afloat through her professionalism and dedication to the organisation.

Over the last twelve months we have seen numerous changes at Rush. We've started a number of collaborative projects with organisations such as Roundabout where we will be working in partnership to deliver services. We have launched the new interactive website and began the vital work of increasing the profile of the organisation within the wider community. The hard work put in by our staff with regards to funding applications has also paid dividends this year with various large contracts secured in addition to funding awards. We have delivered on the key areas we set out last year and will continue this work to achieve our goals and ambitions for the organisation.

The next twelve months will no doubt continue to be very challenging but we can go forward confidently knowing that we are in a good position, both administratively and financially, after much hard work, to deliver the valuable services for the young people of Rotherham and beyond.

Darren Hughes
Chairman – Rush House Ltd



Rachael Wilson - CEO, Rush House Ltd

As I enter my 4th Year as the CEO and 10th Year of service at Rush House I feel this year will take some beating. With the support of my incredible staff team and trustees we have managed to secure several funding pots which helps us achieve our vision of 'Empowering all to be happy , healthy and safe ' by delivering bespoke services that provide the best possible care and support to our most vulnerable members of the community who use our services.

Back in June 2019, after months of preparing the application, we received the delightful outcome that our bid to the National Lottery Community Fund had been successful. We were awarded almost £400k over 3 years to employ 3 Life Coaches and a Project Manager to work with 18-30 year olds living in Rotherham who face multiple barriers to education, training and employment. The service started in late September 2019 when we appointed a new Project Manager, Darren Cashin. Darren has spent many weeks out and about raising the profile of the service to local businesses and generating referrals from partner agencies. Luckily we were able to keep 3 existing staff - Eve, Wendy and Megan – who, at the time, were facing redundancy from their existing roles and who readily accepted the opportunity to join our Brighter Futures team.

St James place approved our application to them for funding for an interactive whiteboard to be fitted in our training room and for staff hours to support its use to help service users gain the skills they need to return to EET.

South Yorkshire Community Foundation (Molly Hurst Trust) fully supported our application and in May 2019 we gratefully received enough funds to allow 8 of our team to attend Mental Health First Aid training and to allow us to prepare and professionally print a Mental Health Matters booklet that had been designed by our Sheffield Hallam University students to contain details of support groups/services/Apps that can support our service users with any presenting low level mental health issues.

At the start of the financial year (April 2019) we decided to go in to partnership with Roundabout Ltd and together we applied for the tender issued by RMBC for accommodation based services for homeless 16-25 year olds with multiple complex needs. This was an incredibly big decision for us knowing we had lost the contract 2 years previously and how devastated we were by that. However, after much discussion with the team and support from Directors, we agreed to proceed and felt quietly confident of success and an eagerness to get back to doing what we do best. We were thrilled to find out in June 2019 that we had been successful and that once again Lindum Terrace could be used for those most in need. Roundabout are the lead agency and provide emergency accommodation, supported housing and floating support in Rotherham as part of the contract. Our relationship with them continues to blossom and it has been a privilege to work alongside them knowing that they share our values and ethos for improving the lives of young people.

Help the Homeless kindly donated £1k to allow us to give gift vouchers to young people who have completed our tenancy training course, 'A Place of Your Own'. Many of the recipients have used their vouchers to purchase new goods and soft furnishings for their new properties.

Towards the end of what had been a very busy year we finally found the time to get to work on promoting our services. With the help of the team at Rush and Cliff Hewson from OhSo Creative we were able to plan out and design our new website that could showcase our services and who

we are and in March 2020 the new Rush House website was launched and we landed in the 21st Century.

In addition to this we also produced a film, with the help of current and former service users. In the film they talk about the support they have received from Rush and how this has helped them to make positive progress within their lives. The film was recorded and produced by Daniel and Evie from Mint Jelly Media in Rotherham.

As we move into the next financial year one of priorities will be to increase our social media presence and raise the profile of the great work being done here at Rush. Alongside this we will also be focusing our efforts on fundraising and encouraging our local community and businesses to become involved in supporting the work we do here. We now, for the first time, have sponsorship forms, donations forms, an A-Z of fundraising ideas and the facility for donors to be able to donate online through the website if they wish.

Awards

2019 saw us successfully go through the moderation process with Voluntary Action Rotherham to renew our Kitemark Plus Award for Volunteers and, although we are not actively recruiting volunteers, this is an area we are aiming to develop over the next 12 months due to the increasing interest from a variety of sources asking for opportunities with us.

We couldn't refer to awards and accolades without mentioning the wonderful moment when Rosemary Boyle, original Board member, former Vice Chair and foundation of Rush was the worthy recipient of the first Rotherham Advertiser 2019 Community Achievement Award for Lifetime Achievement. In my years at Rush this has to be one of our proudest moments – seeing Rosemary honoured in such a wonderful way and being able to give back to her just a small fraction of what she has given Rush and the young people of Rotherham over the years.



Rosemary pictured (centre) holding her award alongside Lisa Rachieru (Manager)(left) and Rachael Wilson (CEO)(right)

Health and Safety/ Property Update – Viv Flinders, Property Manager

As part of our commitment to staff health and wellbeing and in line with our policies, in April all staff received a display screen assessment and, where issues were identified, solutions were implemented.

From 1st April 2019 to 31st March 2020 Rush House welcomed 8 new employed staff members and 6 new casual workers, all of whom have completed the Rush House Health and Safety and Fire Safety training as well as Fire Evacuation training.

In August 2019 we handed back to SYHA a one bedroom flat in return for a two bedroom house. We were lucky to have the whole house decorated by the wonderful volunteers from ENGIE, which was very much appreciated. Throughout the year at Rush we have continued with completing the full refurbishment of 3 two bedroom properties, 2 one bedroom flats, one bedsit and the Laundry Room at Lindum Terrace.

The Annual Fire Risk Assessment was carried out by SYHA at 18- 19 Lindum Terrace. This identified (with the encouragement and persistence of the Property Manager) that a high percentage of the fire doors were not up to fire safety standards. They were therefore replaced, thus raising the health and safety standards at Rush for our clients and staff even higher.

One of the amazing things that sticks in my mind from this year was the discovery of a wasp nest in the attic. This was full of wasps and was treated by our contracted vermin control. Pictures were shown to staff and residents who were fascinated by the construction of the nest and the explanation from our vermin contractor on how the wasps build their nest. The staff and residents asked if it could be brought down from the loft so they could look closely at it but, unfortunately, when all the wasps had gone, the nest disintegrated when it was removed from its anchor point.



Legacy 6 – Eve Woods, L6 Coordinator

In the final year of the programme (formerly TALENT MATCH) we were asked to identify 20 young people who were the hardest to reach and furthest from the labour market.

The figures below represent the hard work and the ability to engage by the team at Rush House.

For me, Legacy 6 and the Talent Match programme have reinforced the effectiveness of our approach, with the focus on a holistic support package which enables young people to move forward. The funding for training programmes has helped enormously throughout, allowing us to purchase the right training at the right time. Some of the issues we have dealt with may not be seen as supporting directly into work but if young people for example are not housed appropriately or they are experiencing low self-esteem then, until these issues are worked on, the young person is often unable to move forward. Many of the young people we have supported are experiencing or have experienced mental health issues. The appropriate support is not always available when needed, so having access to a budget for counselling was a really positive aspect of the programme and one which has been included in our next programme - Brighter Futures.

Outcome	Outcomes	Sum of Target to date	Percentage
Apprenticeship & Employment	7	10	70.0%
Developing skills	23	15	153.3%
Engaged	20	20	100.0%
Improving capacity to manage own well-being	16	10	160.0%
Pre-workplace activity	16	15	106.7%
Proximity to LM	18	6	300.0%
Sustained employment	7	7	100.0%
Workplace activity	6	10	60.0%

Operational Report -

Lisa Rachieru, Manager & Steve Harris, Deputy Manager

RMBC 16-25 Contract in Collaboration with Roundabout

In July 2019 Rush returned to delivering the RMBC 16-25 homeless contract having being successful in the joint tender of the contract with Roundabout. Staff visited Action and met with the young people to gradually move them over to Rush House accommodation, also inviting them all down for an informal 'meet and greets' with staff and to see the building. Overall, the young people were excited about the transfer and the moves commenced from 26th July.

From July 2019 to March 2020 we have had 27 new residents under this service.

During this period, 14 have moved on to the following:

- X1 Roundabout (Broom Road)
- X4 Roundabout (Dispersed accommodation)
- X3 Own accommodation
- X1 University
- X4 Family and Friends
- X1 Eviction (Returning to F&F)



GM locking in some lyrics with Matt Ellis (Early Help)



LJ holding the keys to her door

Whilst the focus always remains on supporting young people to develop independent living skills and ultimately move into their own accommodation, we also ensure that their time at Rush is as enjoyable as possible, so offer group work sessions on developing skills in a relaxed and enjoyable format as well as activities every day of the week to develop their social skills.

White Rose Framework

Throughout 2019/2020, Rush has continued to maintain our dedication to provide support and accommodation to those leaving care under the former White Rose Framework arrangements.

"I just wanted to say a huge thank you to all for being so supportive and quite frankly... 'amazing' in regard to the support and dedication you have shown to R's transition. It was so lovely yesterday to see R beaming from ear to ear as Emma and I helped her to settle in. We worked out that R has moved 9 times in the last two years and yesterday she stated that she feels like its home" **Kate Brookes, Social Worker for Sheffield Local Authority – Jan 2020.**

During this time we have accommodated 8 new residents.

18 have departed the service for the following reasons:

- X6 Into own tenancy
- X5 Returned to family & friends
- X4 Moved to alternate accommodation (due to such as locality)
- X3 Eviction / Termination of placement

Furthermore, there were X5 internal moves within service

We have also successfully offered ongoing floating support to one of the young people moving into their own tenancy due to the fantastic relationship with her keyworker and the need for ongoing support.

Lloyds Invest – APOYO

Throughout the first year our Tenancy Development Worker, Michelle, has supported young people to create a workbook of what they want and need to know in order to manage a tenancy. Michelle has built up some good links with Rotherham's Leaving Care Service and works closely with their advisors to ensure this training is available to all young people leaving the care of the local authority. Michelle will maintain close links and regular communication with referring agencies such as Leaving Care Service and Hollowgate as well as colleagues at Rush to ensure that the Lloyds Invest APOYO programme continues to develop and reach more people.

APOYO annual figures from 1st April 2019 to 31st March 2020

Referrals 58

Completed 50

Staff Changes

2019/2020 has seen some interesting developments at Rush House in regard to staffing and roles. In terms of frontline service delivery we have successfully recruited and inducted a number of new casual support workers in this last year. In these individuals we bring something completely new and refreshing in terms of demographic as we are welcoming more frontline male staff to the team which is something we feel will add to the team dynamic – both Rob and Nat come to us with a wealth of knowledge and experience of leading and engaging in youth voice and influence activities, with Nat having been a former tenant of Rush House. We have also welcomed Leanne to the team who has immediately made an impact in terms of her support for young people. This year has also seen us review our staffing during the night and, after a number of successful years working alongside StaySafe Security, we made the decision that, for the future of Rush House, we would prefer to employ our own night workers to offer that additional support to clients during the night. Interviews took place in March 2020 and we are pleased to be welcoming Maz and Stephen to our team.

Training

2019/2020 has seen the management team continue our commitment to the professional development of our staff team and as such we have successfully brokered training in such areas as Trauma Coaching, Mental Health First Aid, Suicide Alerter training, Solution Focused Therapy and Self-harm Awareness. We also have a number of staff members completing or working towards Level 2 distance learning courses in such areas as Equality & Diversity, Counselling Skills and Behaviour that Challenges.



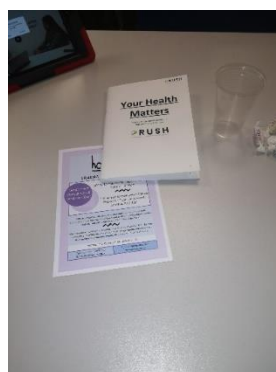
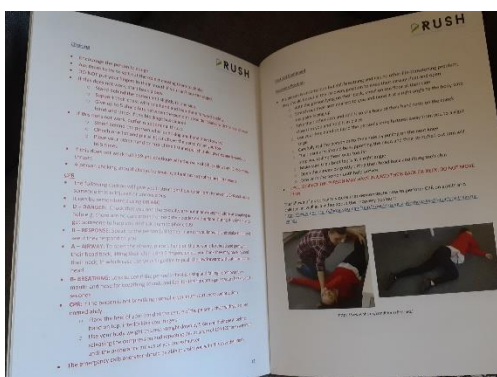
ADHD training July 2019



Steve Harris (Deputy Manager) trying out “tapping” in the trauma coaching training March 2020

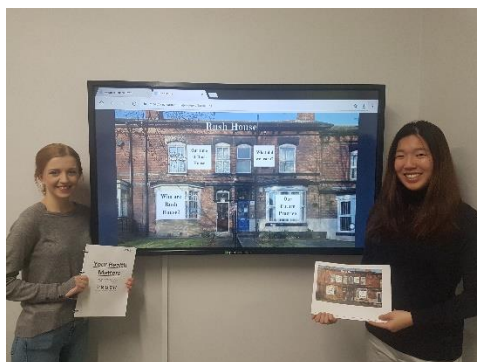
Students

2019/2020 has seen continued development in regards to student placements at Rush. Following the success of our first placement from The University of Sheffield Medical Faculty in 2018, in December 2019 we welcomed Becky and Flora on a 10 week placement with us. It was clear from the outset that these two were again exceptional students who took on our brief with enthusiasm and commitment, adding to our resources for young people by developing “Your Health Matters” a booklet designed in collaboration with young people to offer information, advice and guidance around common medical ailments they present with. Such was the success of the placement, I was invited to a presentation where their work was displayed as an example of good practice. In that same month we also welcomed 3rd year students Faisah and Naomi from Sheffield Hallam University – this being a new placement brokered with the Education with Psychology and Counselling Course after they actively recruited Rush based on our reputation for previously offering high quality placements. Slightly different to Becky and Flora, Faisah and Naomi were able to get more involved with day to day work at Rush and formed a fantastic bond with the Brighter Futures team with whom they spent most of their time. Both had a very successful placement, with Faisah saying how much she had grown in confidence in her time with us. Such was Naomi’s success at integrating with the team and engaging with clients, we actually offered her a support worker role predominantly covering the activity based shifts on Saturdays. She has been a great addition to the team bringing enthusiasm and energy.



Pictured above the “Your Health Matters” booklet created by 3rd year Medical Students Becky and Flora in December 2019

Pictured below Becky and Flora giving us a run through of their presentation for the Social Accountability placement.



Offer to young people/collaboration

We have built on our successful collaborations and partnerships to continue to develop our offer to clients in terms of activities and opportunities to further their skills and experiences:

- Crisis – have offered sessions around jewellery making, tie dye and fimo modelling.
- Herringthorpe Youth Centre – we have re-established our link here via Matt Ellis to offer weekly sessions to young people to share their passion and interest for music.
- Chi Living – having acquired a small grant we were able to engage the services of Stephen Smith to deliver small group yoga sessions.
- RUCST – we have again welcomed colleagues from RUCST to deliver sessions around challenging prejudice, peer mentorship etc.
- Shiloh – Deputy Manager (Steve) continued to offer housing advice and support during drop in services at Shiloh in Rotherham, working alongside partner agencies such as DWP, Crisis and RMBC, as well as attending the monthly ‘Rough Sleeper Network Meeting’ with services such as SY Police, RMBC, CGL & Probation services, to tackle the issue of and support those who are rough sleeping.



CHRISTMAS MEAL 2019

Donations/Community Work

2019/2020 has been one of our most successful years to date in terms of engagement with the local community. Our social media accounts receive regular positive comments from members of the community – including a number of late from former tenants. April 2019 saw Maddie Corr completing the London Marathon on our behalf and raising nearly £3000 in the process. We hope to continue to build on this success in 2020/2021.

Brighter Futures – Darren Cashin, Project Manager

Brighter Futures was a project that had been hard fought for and the CEO of Rush House, Rachael Wilson, had burnt the midnight oil for many months searching for the evidence and the turn of phrase that made our bid stand out to commissioners. When we got the news of our success it was fair to say that staff were doing cartwheels and excited dancing was a plenty (mainly Lisa☺)! This was long awaited news for Rush House and its partners and we were delighted to be awarded £400,000 funding from the Community Fund at the National Lottery. Even before the project was launched local interest was high and it wasn't long before the Rotherham Advertiser came calling to Rush House:

Big money means Brighter Futures

THRILLED homelessness charity Rush House has been granted £400,000 to build on its barrier-busting efforts to help young people into work and education.

The Brighter Futures project will pick up from the successful Talent Match service, which engaged with more than 300 youngsters with intensive support and guidance.

More than 35 per cent of those helped moved into sustained employment while another 40 per cent entered back into education.

Rush House chief executive Rachael Wilson said: "I am absolutely thrilled that we have been awarded funding by the National Lottery Community Fund.

"Thanks to the National Lottery players, we are now able to support some of the most vulnerable and disadvantaged young people in Rotherham to support them to achieve employment in the borough."

Rush House's long track record of helping vulnerable young people stretches back to the early 1980s. Talent Match was aimed at the young people seen as furthest from the job market, with support in acquiring qualifications like CSCS cards, obtaining ID, writing CVs and getting suitable clothes for interviews.

Rachael said the new project would build on this work undertaken from Rush House's Doncaster Road base over the past five years.

She added: "Unlike other services, this will work with young people to break down the barriers that are preventing them from entering the world of learning and work and support them through their journey.

"Rotherham has one of the fastest growing economies in the north and we are hopeful we will forge relationships with current and new employers in the area to be able to offer opportunities to local young people."

Rush House manager Lisa Rachieru said: "We cannot wait to share with people the difference this project is going to make to individuals seeking the support but also to the local community."

IN THE MONEY: Rush House staff celebrate the £400,000 windfall. They are, from the left, project manager Darren Cashin, chief executive Rachael Wilson and Lisa Rachieru, Rush House manager 191613-2

The staff had been recruited in the summer and everyone was eager to get on with the job. For some current staff it was about finishing previous projects and leaving a legacy. For Darren Cashin, the new Project Manager, it was unfinished business that attracted him to the post and the opportunity to set up a project that not only recruited, trained and supported young people but went the extra mile and set up partnerships with businesses that could bring jobs too. Rotherham itself was also a big draw with it being one of the fastest growing economies in the UK.

The positive signs for Rotherham's economy continue as the borough again places top in Yorkshire for economic growth according to recent research (2019).

Rotherham's £4.4 billion a year economy has been a top performer for a number of years, staying at the top of the UK Powerhouse rankings for GVA growth. And so it was within this growth context and new staff dynamism that the team was formed in September 2020.

Planning for success

As with all successful projects a sure footing was needed to ensure that the project adhered to the criteria of the Community Fund. So the first few weeks of the project were directed around creating the systems and processes of the project including referral forms, marketing leaflets, client action plans and monitoring systems.

This time was also utilised by the project manager to understand Rush House systems and responsibilities whilst going out and meeting partnerships both old and new. By October we were ready to accept referrals and had a soft launch that included inviting partners such as Roundabout to refer to us and by mid-November we had a small but engaged cohort that staff could work with and test out how our systems were working in practice. This was a great opportunity to iron out any teething problems in the referral process or for us to identify gaps in our service provision. We also developed a group work offer around the ECM agenda for clients both in and outside of Rush. This has been an excellent way to engage clients and broadens our offer to them.



Counselling Support

In November The CEO and Project Manager developed and implemented a counselling service with Suzy Henry from Interchange counselling services for our cohort, to ensure their self-care needs were top priority. This has been a very good way for our clients in need to immediately access a mental health service and get treatment, whilst continuing with career goals and again highlights our forward thinking approach in BF service delivery.

Saying hello to Rotherham's VCS and thinking big!

Now we were ready to go out to the wider voluntary sector to let people know more about our new service. The Voluntary Action Rotherham AGM was the perfect opportunity to raise the profile of the BF project whilst networking and showcasing some of the work, activities and services of Rush. Whilst at the AGM I met with Vanessa from the Chamber and we discussed the merits of joining the Barnsley and Rotherham Chamber of Commerce. I was excited about what I was hearing and immediately spoke to our CEO, Rachael Wilson, who was equally roused about the opportunity and we made an appointment to join as a charity. The training and networking opportunities and chance to become a charity of the year were perfect for our needs.

This is where we could further our ambitions to become Rotherham's and greater Yorkshire's premier young people's homeless charity. Brighter Futures was acting as a catalyst for new ventures and one of the areas that was in need of a makeover was our website. So, buoyed by our future ambitions of charity excellence, we wanted a website that was excellent and interactive and would be able to tell the Rush Story and all the projects within it. So with great diligence the management team set about rebranding our story and enlisted a website developer to put the whole thing together. This was a great leap forward and it is now a website to which we are thrilled to direct our partners and clients! Everyone here at Rush loves it!! See for yourself here:



<https://youtu.be/Man4VIIHNrM>

Young people key achievements October to March 2020

We have had some real success stories with education and training in the initial first six months and we are hoping that the skills that young people are gaining, including CV writing, interview training, attending short courses and counselling support, will put them on a sure footing and contribute to building their confidence and ultimately spur them into employment.

This partnership work has paid off this quarter as, after several months of trying, we have been accepted onto the Rotherham Borough Job Centre Plus's preferred providers list. We are hoping this will provide us with a mix of clients that are closer to the jobs market and ultimately start to make some inroads into the employment target of the project.

Successfully launching the Brighter Futures Service at The Carlton Park Hotel

As we now had everything in place in the Brighter Futures service in terms of project systems, self-care support, business support plan, and a clear way of working with clients, the key now was to successfully launch our service to the whole of the Rotherham borough.

Through February to March we had been meticulously organising the launch of the Brighter Futures service at the Carlton Park Hotel. The whole team contributed to the planning, design

and delivery of the day including designing a whole host of new marketing materials including; pop up banners, RSVPs, and everything operationally to ensure a smooth and stress free day. The day itself was excellent with superb and motivational speeches from invited guests including:



Rotherham MP Sarah Champion



Aisha Rehman, ex resident and Barrister



and Jamie Noble from RUCST

as well as an impromptu speech from Keenan Freer an ex Rush resident, as well as our very own Joe Fothergill.



Rosemary, our wonderfully committed and long standing Board member, attended and this was her evaluation of the day:

“Please pass on my congratulations to everybody involved in the launch on Thursday. I think it was well planned and gave a comprehensive overview of all aspects of the work at Rush. Well done to everyone!”

Thanks to all

Rosemary”

In addition, one of the business owners who attended, Matthew Ridsdale from Cannon PR, wrote:

“The day helped me learn about Rush’s Projects and how I can help in the future and I would see how through MY work with the Rotherham Round Table I could fundraise for Rush House.”

We take great heart from these evaluations and pledges and hope to develop our service to young people with the help of employers and partners in the future.

The big influence on the day in terms of numbers was the outbreak in the UK of Covid 19 that week, March 20th 2020. This had a big effect on businesses attending the event, with over 10 saying they were unable to attend non-essential meetings.

‘Remember me – I was that homeless person’
Poignant stories at launch of Rush House project

GARETH DENNISON
gareth.dennison@sheffieldstar.co.uk
@GarethDennison

RUSH
INSPIRING ALL TO BE HAPPY, HEALTHY AND SAFE

A TRAINEE bar-
rister praised the
charity which helped
turn her life around
when she was a
homeless teenager —
adding: “I’m com-
pletely indebted.”

Aisha Rehman was a
“broken” young woman
when she was taken in
by Rush House while
she was still studying
for her A-levels.

Now the 26-year-old
has a masters degree
and aspires to start her
own international law
firm when she passes
the bar.

Aisha said: “During
my A-levels in 2012,
my personal circum-
stances became quite
dire.

“There was serious
concern as regard to my
safety and the only safe
and viable solution
available at that time
was Rush House.

“The first few weeks
were very difficult, it
was a very, very diffi-
cult adjustment period.

“During that time I
held the very firm be-
lief that finishing my A-
levels and trying to get
into uni was probably
my best chance of
being happy and
healthy.

Aisha, from Clifton,
said Rush House had
given practical, emo-
tional and psychologi-
cal support — plus
activities which gave
welcome breaks from
revision.

“I was initially
reluctant to seek help at
Rush House.

“I got told it was just
stay overnight, go away
in the morning,” said
Joe, now 22.

“But going there was
the best thing I’ve ever
done.”

He now works in
maintenance for Rush
House, has a two-
month-old baby with
his girlfriend and last
Monday passed his
driving test.

Brighter Futures cov-
ers everything from
helping with finances
and self-care to CV-
writing and providing
job interview outfits.

Young people need-
ing help — and busi-
nesses who can offer
employment opportu-
nities — can contact
Rush House via 01709
369293 and info@rush-

homeless person.”

Sarah Champion MP
attended the launch to
back the £400,000 lot-
tery-funded project,
which aims to help
young people who are
furthest from the job
market.

It follows the char-
ity’s Talent Match ser-
vice, which engaged
with more than 300
young people — help-
ing 37 per cent into em-
ployment and 43 per
cent back into educa-

Rush House chief ex-
ecutive Rachael Wilson
said: “Rush House
started as somewhere
you were allowed in at
night and then turfed
out in the morning.”

“It’s very different
now.

“We are working
with 18 to 30-year-olds
who face multiple bar-
riers that prevent them
being employed or in
education.”

Joe Fothergill slept
on a park bench after

INSPIRATION: Aisha Rehman speaking at the launch of Brighter

Admin/Finance – Sarah Miller, Office Manager

For the admin team we had a big change at the start of the financial year as we knew that Pat, our Income and Benefits Officer, would be retiring at the end of May 2019. Pat didn't just do as her title said - she was involved heavily in all areas of Rush House and was an integral part of the team. However, it was time for her to go and, with a new grandchild on the way, she felt that the time was right.

Myself and Rachael continued to work through the year and fill in for Pat as much as we could. We also moved offices from downstairs to upstairs in number 17 in August 2019. This means that all management and admin are now based upstairs and the Brighter Futures team are all based downstairs. This really works well and the admin team are really happy with their new upstairs location.

Paul was recruited to the role of Business Support Officer in November 2020. This role was to include some of Pat's role and other duties that were much needed within Rush House. Paul brought much needed IT experience to the team and seemed to fit in quickly and well with the other members of the staff team at Rush House.

All in all we have had some changes in the admin team over the this financial year but I think we have adapted to them well and continued to work well as a team and within the Rush House team as a whole.

Comments made about Rush House

"I just wanted to say a huge thank you to all for being so supportive and quite frankly....'amazing"

- Kate (Social Worker)

"Rush House staff have supported me to gain the independent skills I need to live independently"

-Mr Thomas Squires (Departing Tennant)

Excellent – "best support system EVER!"

"Really enjoyed my stay at Rush"

- Ex Resident of Rush House June 2019

"I want every one of the staff to know how much I appreciate them but these lot in particular because I have been struggling a lot with my mental health during this and I have been greatly comforted by being able to open up and talk deep or even just absolute nonsense to them."

- Shaunie (Current resident)

Sarah Miller - Office Manager

Rush House Ltd Balance Sheet at 31st March 2020

		2020	2019
		£	£
	Notes		
Current Assets			
Debtors	12	15,408	51,723
Cash at bank and in hand		<u>316,922</u>	<u>244,085</u>
		332,330	295,808
Creditors			
Amounts falling due within one year	13	<u>(18,173)</u>	<u>(18,656)</u>
Net Current Assets		<u>314,157</u>	<u>277,152</u>
Total Assets Less Current Liabilities		<u>314,157</u>	<u>277,152</u>
Accruals and deferred income	14	(117,355)	(23,818)
Net Assets		<u>196,802</u>	<u>253,334</u>
Funds	15		
Unrestricted funds		196,802	253,334
Restricted Funds		-	-
Total Funds		<u>196,802</u>	<u>253,334</u>



Rush House Board Members 2019 -2020

Chair – Darren Hughes

Vice Chair – Nicholas Knowles

Secretary – Sarah Miller

Karen Shaw

Rosemary Boyle

Alan Heppenstall

David Homer

Rush House Ltd
18/19 Lindum Terrace
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